



**RETURNS & EXCHANGE FORM**

**Need to return or exchange something?**

You can return your order to us within 28 days for exchange or refund.  
 We do ask that you pay to return the goods but if you ask for an exchange we will pay the delivery for any goods we send back to you.  
 We would recommend that you record or register any returned goods and retain proof or postage.

PLEASE NOTE THAT THE **SHOES AND BOX** MUST BE RETURNED IN THE SAME SALEABLE CONDITION AS WHEN RECEIVED. WE REGRET THAT RETURNED GOODS CAN'T BE ACCEPTED BEARING SIGNS OF WEAR OR DAMAGE.

**Name:** \_\_\_\_\_

**Postcode:** \_\_\_\_\_

ORDER NO.	DESCRIPTION	SIZE	EXCHANGE	NEW SIZE	NEW STYLE	REFUND	REASON CODE
							1. Does not match photo on website 2. Ordered more than one size 3. Too big 4. Too small 5. Poor quality/ faulty* 6. Does not suit me 7. Incorrect item received

**RETURNS DEPARTMENT**  
 Bigfootshoes Limited  
 Unit 9 Portland Business Centre  
 Manor House Lane  
 Datchet SL3 9EG

**\*If returned because the item is faulty or not as expected please provide details below:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Tel: 01753 585 422 info@bigfootshoes.co.uk**